



LP Fulfillment Call Center

Logistics Plus Fulfillment Solutions offers inbound call center services. The services offered are as diverse as the clients that we service.

Your customer is our top priority. Our live agents provide a personal touch that will leave your customer with a favorable view of your business. Clients routing and call scripts are customized to the needs of your business. We are an extension of your business.



**CUSTOMER SERVICE
AND CALL CENTER**

Inbound Calls

Order taking, order processing and order inquiry.

Agent Options

We can provide dedicated agents or metered agents.

Inbound Sales

Agents can up-sell products.

Web Chat

LP Fulfillment can provide code to be placed on your website for online chat.

Order Entry

Our staff can enter orders directly into your website or shopping cart backend.

Email Support

Agents can respond directly to the emails of your customers.

Vendor Management

Agents can place orders on your behalf with your manufacturers or suppliers.

Hours

Agents are available from 8 a.m. until 5 p.m. EST.

General List of Services

Pick, Pack & Ship	Freight/Trucking Services
Kitting and Assembly	Inventory Reporting
Disposal/Destruction of Materials	Fulfillment By Amazon Inventory Preparation

Additional services offered and tailored to the specific needs of each client.

Request Your Free Quote Today