

## Supply Chain Success Story!

# Managing Remote Employee Equipment Logistics for a Fortune 100 Consumer Software Company

## THE STORY

When a Fortune 100 consumer software company needed help delivering and receiving equipment to and from onboarded, offboarded, and relocated remote employees worldwide, they called Logistics Plus. The Logistics Plus team developed a successful end-to-end employee equipment management solution that resulted in over 60,000 pre-configured devices managed globally across 25 regional clean-room warehouse hubs.

## THE HIGHLIGHTS

- Key challenges included managing the equipment for employees in over 50 countries, tracking the entire product life cycle, strategic regional warehouse planning to fulfill the equipment within 48 hours, and pre-configuring the devices in clean rooms before each deployment.
- Logistics Plus provided turnkey employee equipment management solutions for the client, including:
  - Procurement of laptops/work-from-home kits
  - Inbound logistics management and warehousing/inventory management
  - Order processing in an Asset Management System (AMS) used to track device inventory and status
  - Pre-configuration and device preparation
  - Fulfillment (last-mile delivery to each employee)
  - Mobile upgrade deployments directed by the client
  - Reverse logistics (RMA, inventory check, device grading, data wipe, OS reinstall, and more)
- The results were successful, including over 60,000 devices managed across 25 regional clean-room warehouse hubs globally. Logistics Plus reduced shrinkage and inventory loss by over 25% and reduced fulfillment lead time to 48 hours.

*Creative Solutions for Unique Challenges.*  
Global Logistics + So Much More!



To learn more:  
[contact@logisticsplus.com](mailto:contact@logisticsplus.com)  
1.866.LOG.PLUS (564.7587)  
[www.logisticsplus.com](http://www.logisticsplus.com)

